

Middleborough Housing Authority

Zero Tolerance Policy Threats and Assaults Against Staff and Tenants

The Middleborough Housing Authority has a zero tolerance for any verbal, written or physical abuse from any tenant, applicant or program participant.

The Middleborough Housing Authority has a zero tolerance for any verbal, written or physical abuse towards any tenant, applicant or program participant from another tenant, applicant or program participant.

Should any Middleborough Housing Authority tenant, applicant or program participant uses offensive language verbally to any Housing Authority staff member, the person will be asked to refrain and if said person continues to use offensive language then the conversation will immediately be terminated and said person will be asked to leave or the phone call will be terminated.

Should any Middleborough Housing Authority tenant or program participant seriously threaten verbally or in writing any Housing Authority staff member at any time during work hours while staff is on the job or after hours and said person only knows staff via their position at the housing authority, they will receive an immediate notice of termination from the Housing Authority. Applicants who threaten Housing Authority staff will be considered unqualified in addition to any other reasons which may be grounds to deny their application for housing.

Should any Housing Authority resident or program participant assault any Housing Authority staff member at any time during work hours while staff member is on the job or after hours and said person only knows staff via their position at the housing authority, they will receive an immediate notice of termination from the Housing Authority. Applicants who assault Housing Authority staff will be considered unqualified in addition to any other reasons which may be grounds to deny their application for housing.

Should any person on Housing Authority property seriously threaten or assault any Housing Authority staff member at any time during work hours while staff member is on the job or after hours and said person only knows staff via their position at the housing authority, Middleborough Police Department will be called and a Trespass Order will be filed to prevent that person from further access to the Housing Authority or the staff member involved.

Any and all serious threats and/or assaults must be reported to the local police department and must be reported directly to the staff member's supervisor within 48 hours of occurrence.

Approved: September 19, 2012
Reviewed: March 19, 2025